

The **eGalaxy Web Store Training** is a course designed to help the eGalaxy Web Store novice become more proficient. If you are new to eGalaxy or want to increase your proficiency, this is the class for you. In this course you'll develop a basic understanding of the configurations necessary to get your Web store up and running.

You'll learn:

- **How to configure Sales Channels**
- **How to create individualized confirmations and PrintAtHome tickets**
- **How to configure and administer your Web store with the use of the new Online Administration Utility**
- **How to publish to your Web store**
- **How to configure and administer eGalaxy Server**

*"Training in Boyertown has always been helpful. The Web Store training had a great instructor with good support materials and the chance to practice what we learned during class using a training computer."*

- James Osborne, Dartmouth Coach

*This course is held at our training facility at the Gateway Ticketing Systems corporate office in Boyertown, PA. Our state-of-the-art training room provides the opportunity for hands-on learning as well as a chance to network with other Galaxy users.*

Location: Gateway Ticketing Systems, Boyertown, PA · Duration: Three Days · Tuition: \$1,995

## **Course Syllabus**

### ***I. Introduction to eGalaxy Web Store***

- eGalaxy Web Store Overview
- Requirements
- What's New in eGalaxy
- Additional Components

### ***II. Sales Channels***

- Sales Channel Hierarchy
- Constructing Sales Channels
- Configuring Merchants
- PrintAtHome Templates

### ***III. Galaxy Configurations***

- Countries, States and Regions
- Promotion Codes
- Users and User Privileges

### ***IV. Order Entry Configurations***

- Creating Customers and Customer Categories
- Using Sales Programs on the Web Store
- Delivery Methods
- Limiting Forms of Payment

### ***V. Publishing and Maintenance***

- Configuring Publishing Options
- Supporting Tables
- Online Administration Utility

### ***VI. eGalaxy Server***

- eGalaxy Server Overview
- Service Manager
- Basic Configurations
- Configuring Sources
- Advanced eGalaxy Configurations
- eGalaxy Troubleshooting

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